



Scam Awareness Training



SAFETY SOLUTIONS
TRAINING LIMITED

Safety Solutions Training Limited

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Scam Awareness Training

Course Background

Scam Alert UK provide information and advice to help keep the public safe.

Safety Solutions Training Ltd. established the highly successful Scam Alert UK, Facebook page to raise awareness of the various scams currently active within the UK. The page has been active for about 18 months and we are delighted to have over two thousand followers who regularly share examples of phone, text and email scams they receive.

Overview

Scammers are inventive and keep coming up with new ways to con people out of their money. You can protect yourself by being aware of the most common scams.

This half day training course (also available online) is designed to highlight the various strategies used by cyber-criminals to defraud the public. The course aims to provide participants with a host of information to help them recognise suspicious communications.

Training is delivered in a relaxed, informal and flexible manner, with emphasis on the opportunity for questions and discussion.

Trainer

Vince Donovan retired from South Wales Police in September 2014. With many years' experience as a Crime Prevention officer working within the Community Safety Department in Cardiff, Vince led on personal safety and door step crime. Vince is a keynote speaker on the subject of workplace violence and aggression and has delivered personal safety training for over twenty years.

Learning Objectives

- Understand the terms phishing, vishing and smishing
- Phone scams
- Post and email scams
- Banking, credit card and online account scams
- Computer software fraud
- Lottery, sweepstakes and competition scams
- Online shopping, classified and auction scams
- Dating and romance scams
- Golden opportunity and gambling scams
- Charity and medical scams
- Doorstep scams
- How to spot a scam
- How to report a scam

Delegates:

Maximum of 15 per course