



Licensed Taxi Driver - Safeguarding Training



SAFETY SOLUTIONS
TRAINING LIMITED

Safety Solutions Training Limited
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Course Background

This Safeguarding training is designed for licensed taxi drivers, whether hackney carriage or private hire. It aligns with national guidance requiring all licensed drivers to undertake such training, following exploitation cases in Rotherham, Rochdale, and Oxford where taxi drivers were implicated as abusers or traffickers of young girls.

Taxi drivers uniquely interact with vulnerable people daily. Passengers may disclose things they wouldn't to authorities. Many transport children with special needs, often with escorts. The course guides on lone working and conflict management due to their role's nature.

It covers signs and symptoms of abuse, including Child Sexual/Criminal Exploitation, Modern Slavery, Domestic Abuse, Hate Crime, Elder Abuse, discrimination, Hoarding, Cuckooing, Mental Health, and Suicide Prevention.

The primary purpose is equipping drivers to identify abuse signs/symptoms and empowering proactive measures to safeguard vulnerable people. Drivers have a duty of care, and safeguarding is everyone's responsibility.

The Trainer

Glyndwr brings to the table over 30 years of comprehensive law enforcement experience with the Metropolitan Police Service (MPS). The pinnacle of his career was his tenure as a Detective Sergeant in the Homicide Command, where he was instrumental in investigating numerous domestic homicides.

Glyndwr's career spanned a variety of challenging roles, including leadership positions in Child Abuse Investigation, domestic abuse, race hate, and homophobic crimes within a Community Safety Unit. His adaptability was further demonstrated in his role as a trainer and mentor for MPS Family Liaison Officers and budding detectives at The Detective Training School, Hendon.

He served as a representative of the Metropolitan Police on various safeguarding boards, including MARAC, making significant contributions to the successful investigations involving domestic abuse, vulnerable adults, and child exploitation.

In his most recent role, Glyndwr spearheaded a Multi-Agency Safeguarding Hub (MASH) for 18 months, demonstrating his exceptional leadership and team management skills. After concluding his service with the Police, he transitioned into a role as a safeguarding consultant, delivering safeguarding training to a range of agencies including the Police, local authorities, and housing agencies.

Glyndwr Jones's extensive law enforcement experience, outstanding leadership, and training expertise make him an invaluable asset to community safety. Delegates learning from Glyndwr can anticipate gaining invaluable insights and expertise.



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Course Content

- Critically recognise the vital frontline role taxi drivers play in proactively keeping children and vulnerable adults safe through their frequent and unique interactions, observations, and mobility during their daily work.
- Develop comprehensive skills to effectively identify and thoroughly understand potential signs, indicators, and risk factors of different types of abuse including child sexual/criminal exploitation, modern slavery, domestic abuse, hate crimes, elder abuse, discrimination, compulsive hoarding, cuckooing, and mental health crises.
- Gain an in-depth understanding of the paramount importance of a collaborative multi-agency approach and how different organisations including law enforcement, social services, healthcare providers, and community groups collectively work together cohesively to safeguard children and vulnerable adults effectively.
- Acquire detailed knowledge on proper procedures, escalation protocols, and reporting channels to promptly escalate any safeguarding concerns through designated pathways, whether about a child, vulnerable adult, a colleague's conduct, or questionable practices within an organisation.
- Foster an enhanced acute sense of professional responsibility and empowerment to take proactive preventive measures against any potential safeguarding risks encountered through their unique role as professional taxi drivers.
- Demonstrate an unwavering commitment to upholding the critical duty of care and prioritising the safety and well-being of all service users, especially those in vulnerable situations, at all times.
- Cultivate increased confidence in identifying opportunities to provide support, guidance or immediate intervention when deemed necessary to safeguard a vulnerable individual from potential harm or abuse.

Training Delivery:

Taxi drivers are licensed via the local authority, ensuring this course can be flawlessly adapted to the specific requirements of any local authority or taxi company.

Safety Solutions offer a highly flexible learning experience, with the course structured as either one full day or two half days, delivered remotely or face-to-face to best suit your needs. Additionally, the course can be designed to include a pass/fail assessment if required, guaranteeing a comprehensive and thorough learning experience.